CMS Local Overview for DFC

The Process

1   **MODELLING**
CMS builds and maintains unique models for every site in your network

2   **DATA**
CMS receives a daily data feed containing latest balances and calculates cash flow from this

3   **RECOMMENDATIONS**
Order recommendations prepared for sites by our analysts

4   **ORDERING**
Each site logs on to the system when an order is to be made, once logged on, recommendations are present

5   **COMMUNICATION**
Discuss local conditions with our analysts via the online chat system

6   **HEAD OFFICE**
Head office can view all orders placed, Head office can also modify an amount, denominations & delivery times

7   **REPORTING**
Full management reporting, real time balances & historical information

Service Overview

1 2 3 4 5 6 7
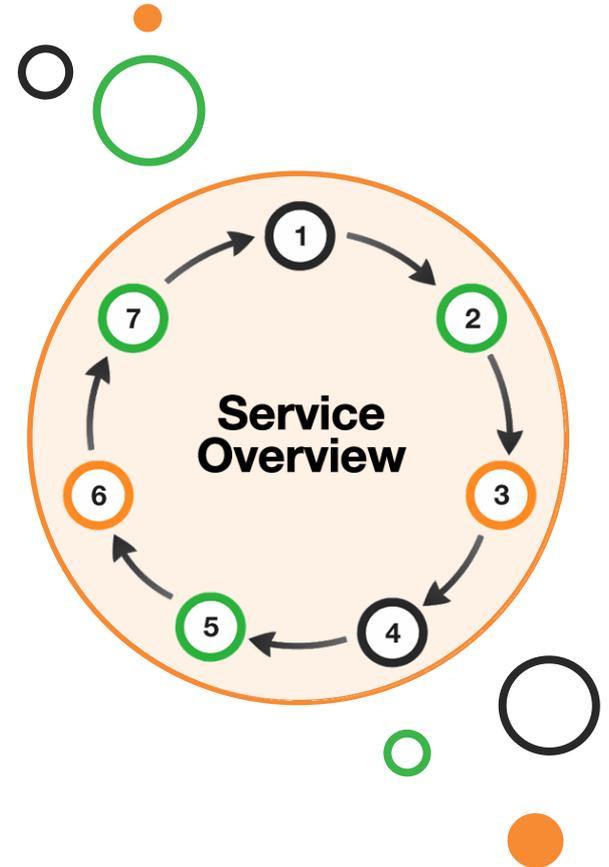
CMS Recommendations

The CMS solution provides an online web portal for managing your cash holdings. Recommendations to order or process collections will be provided on a daily basis.

The forecasts are produced by experienced CMS mathematicians using specialist models that have been developed in conjunction with the directive your Head Office has provided.

Sales are forecasted for the current ordering period which CMS would define from the time of the latest balance up to the end of the day of the next delivery.

The main factors that are accounted for are;

- Recent sales patterns
- Historic seasonal trends
- National holidays (incl. vault closures that may extend the order period)
- Foreign exchange rates
- Calendar events – input by both the stores and CMS

CMS would advise that recommendations should only be altered in the case of large unexpected sales and/or customer orders. Please note that these will be retrospectively analysed by your Head Office and FX Operations team to ensure that the functionality is being used appropriately.

Daily Process

1. Login

2. Review customer orders and upcoming events

3. Check the order screen to review recommendations

4. Place order and/or collection

Login Screen

Login

To enter the Online Cash Ordering System you will need to enter your Branch Code and a valid User ID

Branch Code:

User ID:

User Password:

Login

Forgot Password

Enter login details here.

Forgotten Password link.

CASH MANAGEMENT SOLUTIONS

DOLLAR FINANCIAL CORP

Phone : 0044 (0)1925 412 904
Email: orders@cashmanagement.co.uk

Home Page

CASH MANAGEMENT SOLUTIONS

DOLLAR FINANCIAL CORP

branchuser (MS5193)

Home   Recommendation   Reports   Switch Branch   Change Password   Logout

Events Calendar

This week

Mon 13	Tue 14	Wed 15	Thu 16	Fri 17	Sat 18	Sun 19
		Special Event				

Next week

Mon 20	Tue 21	Wed 22	Thu 23	Fri 24	Sat 25	Sun 26

Week after

Mon 27	Tue 28	Wed 29	Thu 30	Fri 1	Sat 2	Sun 3

Recent Orders

Order ID	Order Date	Delivery Date	Amount	Product	Status	Issues
1	15/04/2015 10:20 NST	17/04/2015	4,000	note	Submitted	Raise Issue
2	15/04/2015 08:29 NST	15/04/2015	0	note	Confirmed (Late)	Raise Issue

more...

Recent Issues

Issue ID	Type	Date Recorded
1	Delivery	15/04/2015

more...

Calendar events will be considered for any recommendations.

Breakdown of recent orders and collections.

You can open historic summaries by clicking on the reference numbers.

Should there be any issue with the delivery or collection, you can click the "Raise Issue" and CMS will escalate appropriately.

Any recent raised issues will be listed here and can be viewed for further details by clicking on the Issue ID.

Raising an Issue

You can report any delivery or collection issues by clicking the "Raise Issue" button next to the corresponding order/collection on the Home Page.

You will then be presented with the following screen.

Please fill in any relevant details and CMS will escalate where appropriate. These may include, but are not limited to, late or failed services, delivery discrepancies, etc.

Order/Issue Summary

Order Reference:	1		Close Issue
Order Date:	15/04/2015		Print
Customer:	5001		
Branch Reference:	MS5193 (Marble Arch)		
Ordered by:			
Order Amount:	4000		

Requested delivery date:	17/04/2015	Actual Delivery Date:	16/04/2015
Time Window:		● In Window	○ Out of Window

Order status: **Submitted**

Denomination	Order Amount	Actual Amount
£50	4000	
£20	0	
£10	0	
£5	0	
Total:	4000	

Issue Opened By:	Opened:
Issue Closed By:	Closed:
Issue Status:	

Placing an Order/Collection

The delivery date selected is: **Fri 24/04/2015**
Cash Due In: 0

This is your opening balance:

Total: [1012]

Mar		April 2015			May	
Mon	Tue	Wed	Thu	Fri	Sat	Sun
30	31	1	2	3	4	5
6	7	8	9	10	11	12
13	14	15	16	17	18	19
20	21	22	23	**24**	25	26
27	28	29	30	1	2	3
4	5	6	7	8	9	10

Next

The latest balance will be automatically populated via a data feed from your Head Office.

Please note, any typical demand and change in balance will have been accounted for in the recommendation.

After clicking on "Order" > "Note Recommendation" you will be presented with a screen that displays your latest balance and the next possible delivery date.

After clicking "Next" you will be presented with today's recommendation.

Although there will be no recommendations for Coin, placing an order is done following the same process via the "Order" > "Coin Recommendation".
Note, coin ordering is for UK mainland stores only.

Placing an Order

This image highlights how Order recommendations will be displayed. In this case, an order recommendation of 8,000 is present.

If a recommendation is present, the System will provide predetermined order amounts by denomination. You can change these, if required. Please note, these amounts must be in multiples (or bundles) of the minimum amount.

Note, you can place both an order and a collection together.
For example, you may have some denominations that you cannot use.

Once your order and/or collection is complete, click "Next" and you will be presented with a page to check and confirm. You will have the ability to amend this order up until the time it is submitted to the supplier.

Ordering

An order is recommended

The recommended order is **8,000**

If required, adjust order amounts for **Fri 24/04/2015**

Cash Due In: 0

Denomination	Multiple	Recommended	Amount
£50	1000	5000	5000
£20	1000	3000	3000
£10	1000	0	0
£5	500	0	0
£2	20	0	0
£1	20	0	0
50p	10	0	0
20p	10	0	0
10p	5	0	0
5p	5	0	0
2p	1	0	0
1p	1	0	0

Total: 8,000

Collections

A collection is not recommended

If required, adjust collection amounts for **Fri 24/04/2015**

Amount

Back   Next

Placing a Collection

This image highlights how collection recommendations will be displayed. In this case, a collection recommendation of 4,000 is present.

If a recommendation is present, the System will enter the recommended total amount for you. You can change this, if required.

Note, you can place both an order and a collection together. For example, you may have some denominations that you cannot use.

Once your order and/or collection is complete, click "Next" and you will be presented with a page to check and confirm. You will have the ability to amend this order up until the time it is submitted to the supplier.

Ordering

An order is not recommended

If required, adjust order amounts for **Mon 27/04/2015**

Cash Due In: 0

Denomination	Multiple	Recommended	Amount
£50	1000		
£20	1000		
£10	1000		
£5	500		
£2	20		
£1	20		
50p	10		
20p	10		
10p	5		
5p	5		
2p	1		
1p	1		

Total: 0

Collections

A collection is recommended

The recommended collection is **4000**

If required, adjust collection amounts for **Mon 27/04/2015**

Amount   4000

Back   Next

Summary Pages

When an order or sell off is placed, the user is presented with a summary page.

This can be printed or accessed from the home page at a later stage.

Order Summary

Order Reference:	1
Recommended Amount:	8,000
Branch Reference:	MS5450 (Antrim)
Placed By:	Ian Clarkson
Order Amount:	8,000
Requested Delivery Date:	24/04/2015
Order Date:	22/04/2015
Order Status	**Submitted**
Scheduled Order Day	Yes
Over Limit Reason:	

Denomination	Amount
£50	5,000
£20	3,000
£10	0
£5	0
£2	0
£1	0
50p	0
20p	0
10p	0
5p	0
2p	0
1p	0
Total:	**8,000**

Summary of Collection Details

Amount:	0

Print

Order Summary

Order Reference:	1
Branch Reference:	MS5450 (Antrim)
Placed By:	Ian Clarkson
Order Amount:	0
Requested Delivery Date:	27/04/2015
Order Date:	23/04/2015
Order Status	**Submitted**
Scheduled Order Day	Yes
Over Limit Reason:	

Denomination	Amount
£50	0
£20	0
£10	0
£5	0
£2	0
£1	0
50p	0
20p	0
10p	0
5p	0
2p	0
1p	0
Total:	**0**

Summary of Collection Details

Recommended:	4,000
Amount:	4000

Print

Other Functions

To change your password, use the "Change Password" menu and you will be presented with the following screen.

Change Password
Please enter a new password

Password: _____
Re-enter Password: _____

Change

If you have access to more than one store, click the "Switch Branch" button and you will be presented with a drop down list of your available stores.

Switch Branch

Current Branch: MS5193
New Branch: _____

Change